

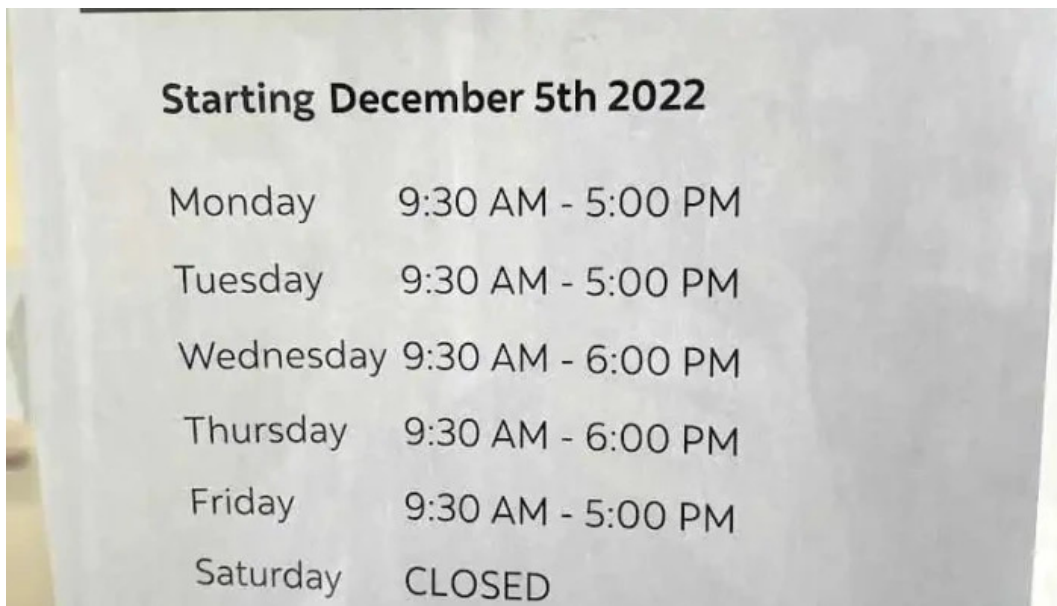
## Scotiabank - Alliston

alliston



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## Scotiabank - Alliston

### Scotiabank in Alliston, Ontario: A Comprehensive Overview

Located in the heart of Alliston, Ontario, **Scotiabank** has been a financial institution for many residents. However, the experiences shared by customers reveal a mixed bag of services that highlight both positive attributes and significant challenges.

### Accessibility Features

This branch offers several **accessibility** features to assist all customers, including a **wheelchair-accessible car park** and a **wheelchair-accessible entrance**. These features ensure that those with mobility challenges can access banking services with ease.

## **Customer Service Challenges**

Despite its accessibility features, numerous reviews point towards persistent issues with customer service at this Scotiabank location. Many customers have reported prolonged wait times, with comments indicating that service is often slow. One customer noted, "ALWAYS, slow service," suggesting that the bank could benefit from better staffing and organization during peak hours. A common theme among the reviews is the apparent lack of staff availability. Customers frequently expressed frustration over the absence of tellers, leading to long lines. One individual remarked, "Think bank never has enough tellers," further emphasizing the inadequacy of staff during busy times.

## **Communication Issues**

In addition to service speed, customers have criticized the bank's communication practices. Reports of unreturned calls and difficulty reaching staff have surfaced repeatedly. One customer stated, "Had to leave work early to go to the branch because the assistant manager didn't have 3 minutes to return my call." This reflects a significant gap in effective communication between the bank and its clientele.

## **Security Concerns**

More alarming are security-related issues that have been raised. Some customers reported serious lapses, such as unauthorized card issuance and monetary losses without sufficient explanation. One customer shared a distressing experience involving impersonation, stating, "This branch issued a card under my name to someone else impersonating me." Such incidents have understandably shaken customer confidence.

## **Positive Remarks Amidst the Criticism**

While there are numerous complaints, it's essential to acknowledge the positive feedback from some loyal customers. Several have praised the friendly demeanor of the tellers and the welcoming atmosphere of the branch. One satisfied customer stated, "I love this branch. Managers are very professional and polite." This highlights that not all experiences are negative, and some individuals have enjoyed satisfactory service during their visits.

## Conclusion

In conclusion, while the **Scotiabank** in Alliston does provide important accessibility features, the mixed customer experiences underscore a need for improvement in service efficiency, communication, and security protocols. For potential customers, it's crucial to weigh these factors when considering their banking options. The combination of accessibility and ongoing service challenges makes visiting this branch a unique experience—one that could either foster loyalty or drive customers to seek alternatives.

### Our business is at

13 Victoria St W, L9R 1V6 Alliston, Ontario - Canada (CA)

The contact line of said **Bank** is +1705-435-4344

And if you want to send a WhatsApp, you can do so at +1705-435-4344

### We open at the following schedule:

Day Hours  
Monday  
9:30?AM–5?PM  
Tuesday  
9:30?AM–5?PM  
Wednesday  
9:30?AM–6?PM  
Thursday  
9:30?AM–6?PM  
Friday  
9:30?AM–5?PM  
Saturday  
Closed  
Sunday  
Closed

The website is Scotiabank

If necessary to alter any detail that you feel is not precise about this portal, we urge you to deliver a message and we will handle it at the earliest convenience. In advance we appreciate it.

## Images



*Scotiabank street view 360deg*



*Scotiabank map*

### Starting December 5th 2022

Monday	9:30 AM - 5:00 PM
Tuesday	9:30 AM - 5:00 PM
Wednesday	9:30 AM - 6:00 PM
Thursday	9:30 AM - 6:00 PM
Friday	9:30 AM - 5:00 PM
Saturday	CLOSED

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### Starting December 5th 2022

Monday	9:30 AM - 5:00 PM
Tuesday	9:30 AM - 5:00 PM
Wednesday	9:30 AM - 6:00 PM
Thursday	9:30 AM - 6:00 PM
Friday	9:30 AM - 5:00 PM
Saturday	CLOSED

*Scotiabank all*

## Tags

*Accessibility, Wheelchair-accessible entrance, Wheelchair-accessible car park*

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**5.0 \*** *Valley Wide Financial Corp - Abbotsford*

4.7 \* *Laundry on the Go - Agassiz*

4.4 \* *Cox & Palmer - Alberton*

4.0 \* *Fraser Valley Engineering Ltd - Abbotsford*

5.0 \* *Jared Saffran Financial Services Inc - Airdrie*

4.8 \* *Agassiz Computer Care - Agassiz*

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distribution service
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fingerprinting service
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general practice attorney
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helicopter tour agency
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hospital
house cleaning service
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image consultant
immigration & naturalization service
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information services
insolvency service
insurance agency
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it consulting
kinesiologist
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mechanic
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metal fabricator
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