

Banque Nationale - Beloeil

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Banque Nationale - Beloeil

Exploring the National Bank in Beloeil, Quebec

The **National Bank** (Banque Nationale) in Beloeil, Quebec, has garnered mixed reviews from its customers. While some appreciate the services offered, others have expressed significant frustrations with various aspects of the bank's operations.

Accessibility Features

For those requiring additional support, the National Bank provides a **wheelchair-accessible car park** and a **wheelchair-accessible entrance**. These features aim to cater to all customers, ensuring that everyone can access banking services comfortably.

Customer Offerings and Experiences

The bank offers a variety of financial services including **cash advances**, investment advice, and account management. However, customer feedback suggests that while some employees deliver excellent service, such as Natacha and Isabelle, the overall experience can vary significantly.

Concerns About Accessibility and Service Hours

One frequent complaint is regarding the bank's **accessibility** during operating hours. Customers have noted that the branch often closes early, making it challenging for those with conventional working schedules to visit. Additionally, the difficulties in reaching the bank via phone have left many feeling neglected, as their calls or messages often go unanswered. This has led to a perception of the bank as a "ghost branch."

Issues with Technology and Facilities

Customers have reported issues with the electronic teller machines, noting malfunctions such as broken touch screens. Furthermore, the physical entrance has been described as difficult to manage, highlighting areas that need improvement to enhance user experience.

Conclusion

While the National Bank in Beloeil, Quebec, offers essential services and some dedicated staff members, there are significant concerns regarding accessibility, customer service, and technology that potential customers should consider. As feedback suggests, improvements in these areas could make the bank more accommodating and user-friendly.

The location of our business is in

280 Rue Serge-Pepin, J3G 0C3 Beloeil, Quebec - Canada (CA)

The phone of the mentioned **Bank** is +1450-467-0231

And if you want to send a WhatsApp, you can do so at +1450-467-0231

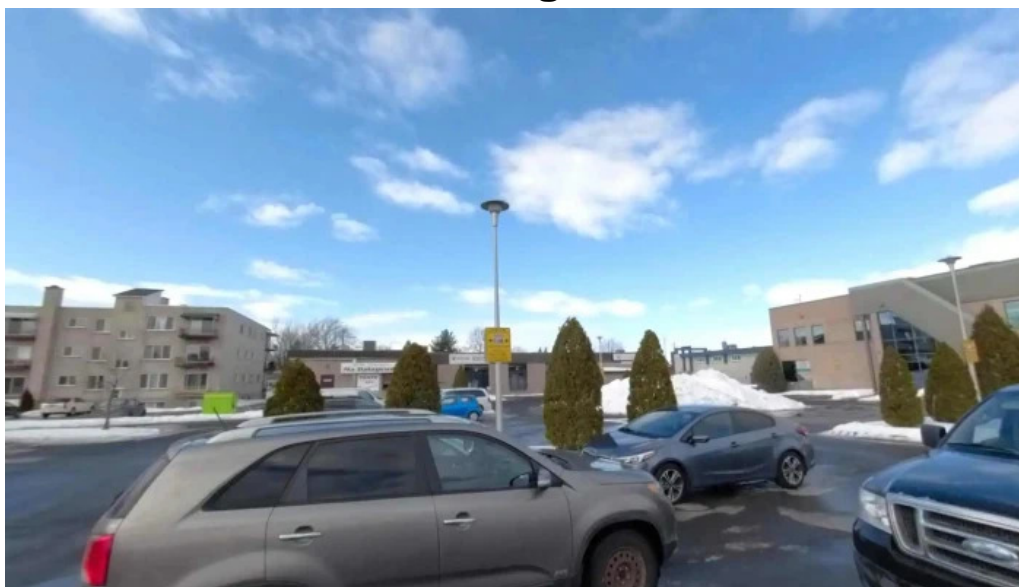
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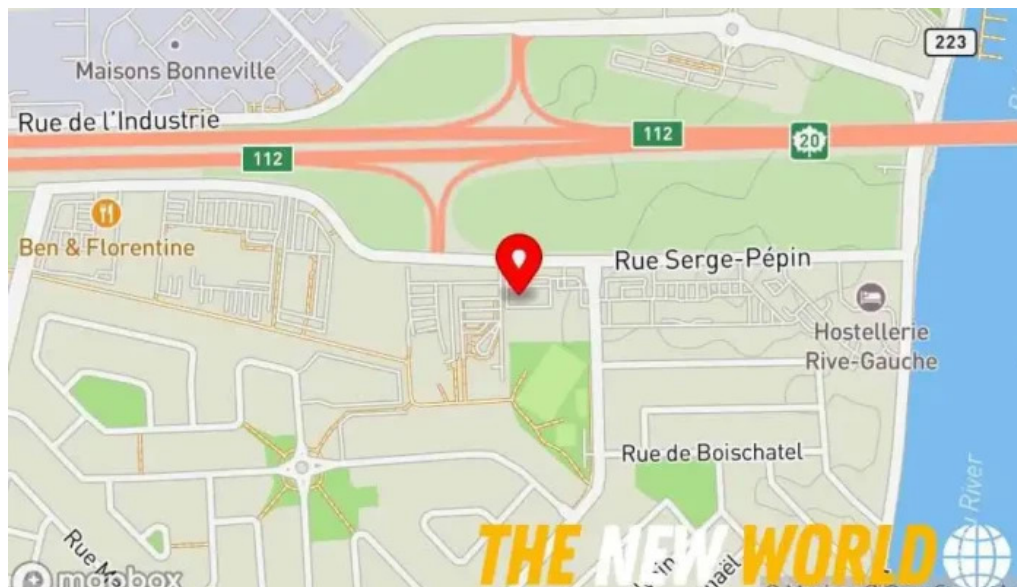
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Wheelchair-accessible entrance, Wheelchair-accessible car park, Offerings, Cash advance, Accessibility

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civil engineering company
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house cleaning service
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medical clinic
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meditation instructor
mental health clinic
mental health service
metal fabricator
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mexican restaurant
mining consultant
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motel
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paper store
paralegal services provider
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paving contractor
permanent make-up clinic
personal injury attorney
personal trainer
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pet groomer
pet store
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pharmacy
phone repair service
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plumber
portrait studio
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powersports vehicle dealer
print shop
private tutor
process server
professional services
promotional products supplier
property management company

psychologist
psychotherapist
public defender's office
public health department
public library
public relations firm
publisher
quantity surveyor
raft trip outfitter
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real estate agent
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