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Geek Squad - Pointe-Claire

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Geek Squad - Pointe-Claire

Geek Squad Computer Repair Service in Pointe-Claire, Quebec

When it comes to **computer repair services**, Geek Squad in Pointe-Claire stands out with a variety of features that cater to diverse customer needs. However, experiences vary, and understanding the service options offered can help potential clients make informed decisions.

On-site Services

Geek Squad provides convenient **on-site services** for customers who prefer

technicians to come to their location. This means you can have your devices repaired without the hassle of transporting them. Customers like Pierre-Paul have praised the professionalism of technicians during installations, noting how they ensure everything is set up correctly and explained clearly. Such personal attention can greatly enhance customer satisfaction.

Service Options

The range of **service options** at Geek Squad includes everything from basic repairs to complex setups. However, feedback indicates not all experiences are positive. Some clients reported issues with customer service, citing unprofessionalism and aggressive upselling of protection plans. This inconsistency can lead to frustration, especially when customers expect prompt and effective assistance.

Accessibility

Accessibility is an important aspect for many customers. Geek Squad in Pointe-Claire boasts a **wheelchair-accessible car park**, making it easier for individuals with mobility challenges to access their services. This consideration shows an effort to accommodate all customers but does not necessarily reflect the overall quality of the service provided.

Online Appointments and Customer Experience

Making **online appointments** is a convenient feature that allows customers to schedule their visits without needing to wait in line. Unfortunately, there have been numerous complaints regarding the difficulty of reaching customer support for follow-ups or claims. Many customers expressed frustration with long wait times and lack of effective communication, leading to negative perceptions of the service.

Conclusion

In summary, while Geek Squad in Pointe-Claire offers various **on-site services** and accessibility features, the overall customer experience appears mixed. Testimonials highlight both exceptional service and significant issues, particularly with customer support. It's crucial for potential clients to weigh these factors carefully when considering their computer repair needs.

Our establishment is located at

6815 Trans-Canada Hwy Local #Y009, H9R 1C4 Pointe-Claire, Quebec - Canada (CA)

The contact phone of the respective **Computer repair service** is $\pm 1844 \pm 433 \pm 5778$ And if you want to send a WhatsApp, you can do so at $\pm 1844 \pm 433 \pm 5778$

We are open during the following hours:

Day Hours Monday 11?AM–7?PM Tuesday 11?AM–7?PM Wednesday 11?AM–7?PM Thursday 11?AM–7?PM Friday 10?AM–5?PM Saturday 10?AM–5?PM Sunday 11?AM–7?PM

The website is Geek Squad

If necessary to change any detail that you consider is incorrect concerning this portal, we kindly request forward a message and we will adjust it at the earliest convenience. In advance thank you very much.



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Tags

On-site services, Online appointments, Service options, Wheelchair-accessible car park, Accessibility

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slaughterhouse
sleep clinic
small engine repair service
social services organization
software company
soil testing service
souvenir store
spa
sporting goods store
sports complex
sports massage therapist
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storage facility
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