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Co-operators - Saik Insurance Services Ltd - Yellowknife

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Co-operators - Saik Insurance Services Ltd - Yellowknife

Understanding Co-operators - Saik Insurance Services Ltd in Yellowknife

Co-operators - Saik Insurance Services Ltd, located in the heart of Yellowknife, Northwest Territories, has been a prominent name in the local insurance marketplace. This agency caters to various insurance needs, including auto and home insurance, and is recognized for its commitment to customer service.

Customer Experiences and Insights

Many clients have shared their experiences with the agency, highlighting both positive and negative aspects. For instance, a satisfied customer praised **Shanti**, a representative at the Yellowknife location, for her exceptional customer service. They noted that Shanti was highly responsive to their concerns, facilitating the quick insurance of their new vehicle. This level of service has encouraged customers to seek her assistance for auto insurance needs. However, not all feedback reflects such positivity. A long-time customer, after being with the agency for over 20 years, expressed disappointment over the lack of support when seeking home insurance. This individual felt that the adjusters were unhelpful, ultimately leading to the cancellation of their policies.

Accessibility Features

For clients visiting the Co-operators - Saik Insurance Services Ltd, accessibility is a critical consideration. The agency boasts a **wheelchair-accessible car park** and a **wheelchair-accessible entrance**, ensuring that all customers can access their services comfortably. Making insurance available to everyone is essential, and these features demonstrate the agency's commitment to inclusivity.

Challenges in Customer Service

It's worth noting that despite this criticism, many have found the agency to offer competitive quotes for home and auto insurance. However, frustrations persist regarding availability and response times, with clients waiting several days for callbacks from agents.

Conclusion

Co-operators - Saik Insurance Services Ltd serves as an important insurance provider in Yellowknife, offering critical services to the community. While the agency's commitment to accessibility is commendable, the mixed reviews indicate areas for improvement in customer service and communication. Clients seeking reliable insurance should weigh both the positive testimonials and the recurring issues mentioned by others.

The location of our business is in

321D Old Airport Rd, X1A 3T3 Yellowknife, Northwest Territories - Canada (CA)

The phone number of the respective **Insurance agency** is <u>+1867-873-9522</u> And if you want to send a WhatsApp, you can do so at+1867-873-9522

Visit us during the following hours:

Day Hours Monday Closed Tuesday Closed Wednesday 9?AM-5?PM Thursday 9?AM-5?PM Eriday 9?AM-5?PM Saturday 9?AM-5?PM Sunday 9?AM-5?PM

The website is Co-operators - Saik Insurance Services Ltd

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Tags

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real estate agent
real estate appraiser
real estate attorney
real estate consultant
real estate developer
real estate surveyor
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recruiter
recycling center
reflexologist
regional council
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