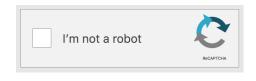
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CLS Info: A Comprehensive Review of Software Solutions in Saint-Constant, Quebec

CLS Info specializes in point-of-sale (POS) systems, robotics, and more, catering primarily to the restaurant and bar industry. This software company has made a name for itself in Saint-Constant, Quebec, but customer experiences

vary widely. Below, we summarize some critical insights based on user feedback.

Customer Experiences: The Good, the Bad, and the Ugly

Many customers report mixed experiences with CLS Info, particularly regarding their customer service. Some appreciated the quick response times before installation, while others faced significant challenges post-installation. **Positive Feedback:** One customer highlighted that their technical support responded within 30 seconds, providing qualified assistance in multiple languages—a considerable advantage when compared to competitors. **Negative Feedback:** Unfortunately, numerous users experienced frustrating after-sales service. Complaints include unanswered calls, inadequate product functionality, and issues related to compliance with Revenue Quebec regulations. One user expressed their frustration: "Still going to hire another supplier to come fix their mess." Such sentiments underline a concerning trend of unresponsiveness once the sale is completed.

Accessibility Features and Areas for Improvement

CLS Info's physical location boasts a wheelchair-accessible car park, making it easier for all customers to access their services. However, the company's operational accessibility is another story. Customers have reported difficulties reaching support, with some being put on hold for extended periods or redirected to unrelated phone numbers.

Workplace Culture: Employee Insights

Comments about workplace culture at CLS Info are equally divided. While some former employees appreciate the learning opportunities, others raised alarms about management practices and job security. Reports indicate that new hires might be overworked and inadequately compensated.

Should You Choose CLS Info?

Given the broad spectrum of reviews, potential customers should weigh their options carefully. If you're looking for an initial conversation about POS systems, CLS Info may seem appealing due to its rapid response time. However, consider their post-purchase support record and overall reliability. In conclusion, while CLS Info offers various solutions for the restaurant and bar industries, prospects should proceed with caution, especially when it comes to long-term commitments. Should you decide to engage their services, be prepared for varying levels of support and service quality.

Final Thoughts

As with any service provider, it's essential to read reviews and assess all available information before making a decision. Why not explore other options and prioritize companies with a proven track record of excellent after-sales service? Ultimately, client satisfaction should be a non-negotiable standard for any software company.

Our location is in

135 Rue St Pierre Bureau 101, J5A 0W5 Saint-Constant, Quebec - Canada (CA)

The phone number of this **Software company** is $\pm 1800-449-2313$ And if you want to send a WhatsApp, you can do so at $\pm 1800-449-2313$

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The website is <u>CLS Info - Point de Vente, Robotique, MEV, POS</u>

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equipment rental agency
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estate appraiser
estate planning attorney
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fabrication engineer
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health consultant
health counselor
health insurance agency
hearing aid store
heating contractor
heating equipment supplier
heating oil supplier
helicopter tour agency
high school
higher education
holistic medicine practitioner
home goods store
home health care service
home improvement store
home inspector
hospital
hostel
hotel
house cleaning service
housing authority
housing complex
housing development
human resource consulting
hunting and fishing store
hvac contractor
hydraulic equipment supplier
hypnotherapy service
image consultant
immigration & naturalization service
immigration attorney
income tax help association
industrial consultant
industrial engineer
industrial equipment supplier
industrial real estate agency
information services
insolvency service
insulation contractor
insurance agency

insurance attorney
insurance broker
insurance company
internet marketing service
internet service provider
investment service
it consulting
italian restaurant
jeweler
jewelry designer
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medical laboratory
medical spa
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mental health clinic
mental health service
metal fabricator
metaphysical supply store
mexican restaurant
mining consultant
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mortgage broker
motel
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municipal department of tourism
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music management and promotion
music school
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naturopathic practitioner
nissan dealer
non-governmental organization
non-profit organization
notaries association
notary public
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physical therapist
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print shop
private tutor
process server
professional services
promotional products supplier
property management company
psychologist
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public defender's office
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real estate agency
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real estate attorney
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real estate surveyor
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