

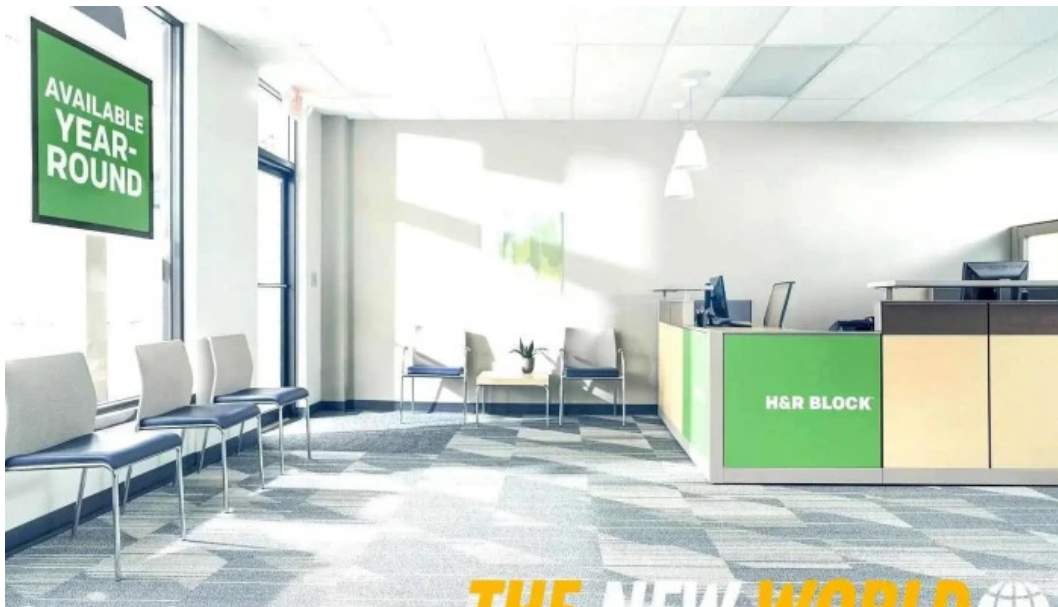
H&r Block - Roberval

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H&r Block - Roberval

Tax Preparation Services at H&r Block in Roberval, Quebec

When it comes to tax preparation, reliable service is essential. H&r Block, a well-known name in the industry, has a location in Roberval, Quebec that promises **accessibility** and various service options for clients. However, recent reviews from customers reveal mixed experiences.

Accessibility and On-Site Services

The H&R Block office in Roberval offers a **wheelchair-accessible car park**, ensuring that individuals with mobility challenges can access their services without any hindrance. This commitment to **accessibility** is crucial, particularly during the hectic tax season when every client deserves the opportunity to receive assistance comfortably.

Service Options: A Mixed Bag

While the location advertises multiple **service options**, customer feedback indicates a concerning trend. Many clients have reported issues with file management, stating that their documents seem to vanish or get misplaced regularly. One review noted, "They lose the box of our taxes," reflecting a lack of organization at this branch.

Despite these challenges, not all feedback is negative. Some customers appreciated the heartfelt response from H&R Block management, who offered sincere apologies after complaints surfaced. The after-tax service reportedly provided by the team has received praise, highlighting that there are areas where the company can excel.

Customer Experiences: The Good and the Bad

Client experiences vary widely at H&R Block in Roberval. Many have expressed frustration over the chaotic interactions between staff, such as reports of receptionists and tax advisors "yelling at each other." These types of experiences contribute to an overall negative perception.

On the other hand, some clients who faced initial problems eventually found resolution through effective communication with management. This dichotomy showcases the potential for improvement in customer service standards while also emphasizing the need for consistent training and management oversight.

Conclusion: Weighing Your Options

In summary, while H&R Block in Roberval provides accessible facilities and post-service support that some customers have appreciated, significant concerns remain regarding file management and overall customer experience. It may be wise for potential clients to weigh these factors and consider alternatives if they desire a more reliable tax preparation service.

You can come to our business at

755 Ave Saint-Joseph #104, G8H 2L4 Roberval, Quebec - Canada (CA)

The phone of the respective **Tax preparation service** is +1418-275-4290

And if you want to send a WhatsApp, you can do so at [+1418-275-4290](https://wa.me/14182754290)

Our public attention hours are:

Day Hours
Monday
8:30?AM–5?PM
Tuesday
8:30?AM–5?PM
Wednesday
8:30?AM–5?PM
Thursday
8:30?AM–6?PM
Friday
8:30?AM–6?PM
Saturday
9?AM–5?PM
Sunday
Closed

The website is [H&R Block](#)

If you wish to update any element that you believe is not correct concerning this page, we urge you to send a message so we can we will handle it as soon as possible. Thanks beforehand thank you very much.

Images



Hr block street view 360deg



Hr block map



Hr block exterior



Hr block by owner



Hr block all



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Tags

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