

Eastlink - Amherst

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Exploring Eastlink: Telecommunications Service Provider in Amherst, Nova Scotia

Eastlink is a telecommunications service provider that has garnered attention in Amherst, Nova Scotia, for its diverse ****service options****. Offering everything from internet and phone services to security systems, the company aims to cater to a wide range of customer needs. However, customer experiences vary significantly, with some praising the services while others express

dissatisfaction.

Payment Flexibility and Accessibility

One of the more modern features Eastlink offers is the option for **NFC mobile payments**, allowing customers to manage their accounts with ease. Additionally, they accept **credit cards** and **debit cards** for payments, making transactions straightforward. For those who prefer traditional methods, the fact that there are no **tangible paper bills** provided has raised concerns among users. Many customers have reported frustration in attempting to receive physical bills, leading to confusion regarding their payment status.

On-Site Services and Accessibility Features

Eastlink's store in Amherst features a **wheelchair-accessible entrance** and a **wheelchair-accessible car park**, demonstrating the company's commitment to accessibility. These features enable all customers to visit and make use of the **on-site services**, enhancing the overall customer experience. Employees at the store are often praised for their helpfulness, with many customers highlighting the knowledgeable staff as a strong point.

Customer Service Insights

Despite the positives, Eastlink's customer service receives mixed reviews. Some users have shared experiences of delays in service and poor communication, particularly when resolving billing issues. Individuals have expressed frustration over long wait times on the phone and unhelpful responses from representatives. In contrast, there are accounts of outstanding service where staff have gone above and beyond to assist customers with setting up new plans and addressing problems effectively.

Conclusion

As a leading telecommunications service provider in Amherst, Nova Scotia, Eastlink offers a variety of **service options** and convenient payment methods. However, the mixed customer feedback indicates areas requiring improvement, especially concerning customer service and billing processes. Their commitment to accessibility and on-site assistance is commendable, yet it remains crucial for Eastlink to address the concerns raised by its customer base to enhance overall satisfaction and trust.

We are based in

Amherst Centre, 142 S Albion St, B4H 4H5 Amherst, Nova Scotia - Canada (CA)

The phone of the mentioned **Telecommunications service provider** is +1902-660-3329
And if you want to send a WhatsApp, you can do so at +1902-660-3329

Our business hours are:

Day	Hours
Monday	9?AM–5?PM
Tuesday	Closed
Wednesday	10?AM–6?PM
Thursday	10?AM–6?PM
Friday	10?AM–6?PM
Saturday	10?AM–6?PM
Sunday	10?AM–6?PM

The website is [Eastlink](#)

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Images



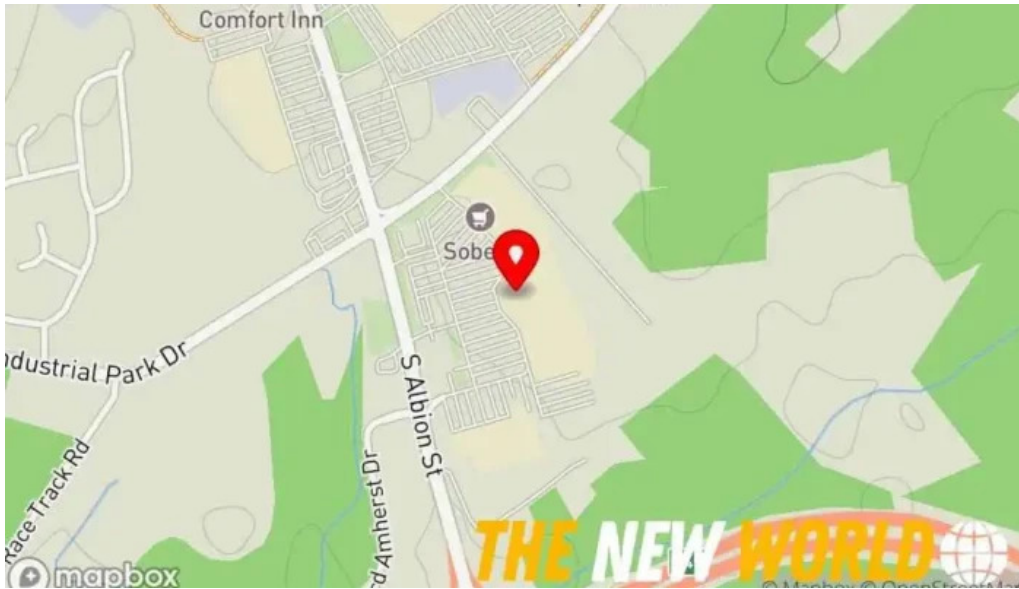
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Eastlink telecommunications service provider



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Eastlink map



Eastlink inside



Eastlink exterior



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On-site services, Payments, NFC mobile payments, Service options, Wheelchair-accessible car park, Debit cards, Accessibility, Wheelchair-accessible entrance, Credit cards

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